## Wash your hands of coronavirus scams!

# Friends Against Scams aims to protect and prevent people from becoming victims of scams.

#### **STOP.** Be aware of people offering or selling:

- Virus testing kits
- Vaccines or miracle cures there is currently no vaccine or cure.
- Overpriced or fake goods to protect yourself from coronavirus such as anti-bacterial products.
- Shopping or medication collection services.
- · Home decontamination services.

### CHALLENGE. Question communications and encourage others to do the same.

- Don't be rushed into making a decision. If it sounds too good to be true, it probably is.
- Only purchase goods and services from legitimate retailers and take a moment to think before parting with money or personal information.
- Don't assume everyone is genuine. It's okay to reject, refuse or ignore any requests. Only criminals will try to rush or panic you. If in doubt, speak to someone you trust.
- If someone claims to represent a charity, ask them for ID. Be suspicious of requests for money up front.
   If someone attempts to pressurise you into accepting a service they are unlikely to be genuine. Check with family and friends before accepting offers of help if you are unsure.

Be a good Friend, help to protect your family, friends and neighbours from scams.

Read it.
Share it.
Prevent it.

**#ScamAware #Coronavirus** 



#### **PROTECT.** Contact:

If you think you have been scammed, contact your bank first.

For advice on scams, call the Citizens Advice Consumer Helpline on 0808 223 11 33.

To report a scam, call Action Fraud on 0300 123 2040.



Scams Team